Colocation NorthWest has been a trusted partner in the industry providing cost-effective and reliable IT and data center services that meet the needs of today's dynamic technology companies. Colocation NorthWest works with our customers on a proactive basis, repeatedly going above and beyond to meet their needs. Most colocation providers simply supply a designed and efficient space with cooling and power, Colocation NorthWest provides this and so much more.

- ✔ On-Site 24/7 Smart Hands Support
- ✔ Managed Monitoring Services
- ✔ Private Cloud Solutions
- ✔ Hybrid Cloud Deployment Services
- ✔ Custom IT Development
- ✔ High-End Enterprise Backup Solutions

ON-SITE 24/7 SMART HANDS
Whether you need a reboot, a cable patch or another priority, our experienced, on-site facilities team provides 24/7 smart hands support. They are always available—dedicated to ensuring all infrastructure is maintained and working perfectly.

MANAGED MONITORING SERVICES
Choose from multiple monitored service plans to measure your servers' or applications' performance and health. Typical checks include HTTP response time, ping response time, FTP availability, terminal services availability, hard drive utilization, CPU load, database availability, SMTP response time and availability.

ENTERPRISE PRIVATE CLOUD SOLUTIONS
On-site teams design, procure, configure, host and administer customized private cloud deployments for some of the largest companies in the world. We can do the same for you by placing cloud hardware deployments in our own network of data centers as well as working with other regional, national, or international facilities.

HYBRID CLOUD DEPLOYMENT SERVICES
We can do all of the above to implement a private cloud—along with a managed interconnection to public clouds such as AWS or Azure. We design the private cloud portion of a hybrid cloud deployment to have enough resources to cover 80–90% or a customers resource requirement—the part that is nearly always in use; and then use public cloud providers to handle traffic or workload bursts. "Own the baseline, rent the spike."

CUSTOM IT DEVELOPMENT
Consulting and IT services are customized to your business's specific requirements. Custom-built servers and software packages can be designed to meet your needs, and network design and installation packages can be managed by our highly-trained professionals. Ongoing administration, hardware repair and upgrades, security audits, as well as general software and hardware recommendations are provided by our experienced and certified staff.

YOUR SINGLE SOURCE PROVIDER • PERFECT COLOCATION
LET US HELP DEVELOP A SOLUTION FOR YOU • CALL 1-877-359-9263 TO LEARN MORE!

MANAGED MONITORING SERVICE

Colocation NorthWest's managed monitoring services are available for any dedicated or colocated server. Colocation NorthWest management services are ideal for those servers that require monitoring and 24/7 service response for critical Internet services. Includes monitoring of up to 10 service/data points and one hour per month of administrative assistance during normal business hours.
Administrative hours purchased across multiple servers are pooled.

MANAGED MONITORING SERVICE DETAILS

Monitored service and data points are simply measures of a server's or application's performance and health. Typical checks include: HTTP response time, ping response time, FTP availability, terminal services availability, hard drive utilization, CPU load, database availability, SMTP response time and availability, etc.

Plan	Servers	Setup Fee	Monthly Fee	Admin Hours	Extra Hours	After Hours
Single Server	1	$50	$50	1	$100 /hour	$150 /hour
Multi-Server	2	$100	$100	2	$75 /hour	$125 /hour
Additional Server	1	$50	$50	1	$75 /hour	$120 /hour

ADVANCED MANAGED MONITORING SERVICE

For monitoring and 24/7 service response of more complex critical Internet servers. Includes monitoring of up to 20 service/data points, OS patch maintenance, four hours per month of administrative assistance.
Administrative hours purchased across multiple servers are pooled.

Plan	Servers	Setup Fee	Monthly Fee	Admin Hours	Extra Hours	After Hours
Advanced Single Server	1	$75	$300	4	$75 /hour	$112.50 /hour
Advanced Multi-Server	2	$150	$400	4	$60 /hour	$90 /hour
Additional Advanced Server	1	$75	$100	1	$60 /hour	$90 /hour

HOURLY MANAGEMENT SERVICES

For hourly server management on-site or remote assistance for colocation customers.
Administrative hours purchased across multiple servers are pooled.

Plan	Setup Fee	Monthly Fee	Admin Hours	Extra Hours	After Hours
Managed On-Site Assistance — 1 Hour	$0	$80	1	$100 /hour	$150 /hour
Managed On-Site Assistance — 5 Hours	$0	$300	5	$75 /hour	$112.50 /hour
Managed On-Site Assistance — 10 Hours	$0	$500	10	$60 /hour	$90 /hour